

Health and safety policy

Long before the health crisis linked to COVID19, we knew that our customers want perfectly cleaned and disinfected homes between each rental.

To meet these mandatory health requirements and sensitized by my training as a nurse, here are the measures we have put in place to secure our providers and our customers:

- **Housing equipment**
 - While putting the heat pump in “Steamer” position on each check out; the air purifier filters odors and viruses from the ambient air
 - Availability of hydro-alcoholic gel, surgical masks, disinfectant wipes and disinfectant spray
- **Housing preparation**
 - The cleansing Company in charge of preparing your accommodation respects the recommended safety protocols.
 - They use disinfectants and favor the use of single-use cleaning materials, they wear disposable gloves, a mask and shoe covers.
- **Systematic disinfection with suitable products,**
 - Of surfaces that are subject of frequent contacts (like tables, worktops, front of kitchen cupboards, etc.).
 - Doors and windows handles, electrical switches, remote controls are disinfected between each guests.
 - Towels, tea towels and bed linen are washed at 60 ° C according to recommendations
 - mattresses, duvets, pillows are also treated
 - we systematically throw the sponges between each guest
 - the mops are disinfected
 - the cleaning is carried out by a professional cleaning company (Laporte Company)

On site, disinfectant products are there to allow guests to do their own cleaning during their stay.

- **Welcoming travelers**

We consider the welcome as a key moment in our relationship with our guests and we strive to pay real attention to it. From now on, however, we must put our hospitality in the background and adopt barrier gestures:

- Check-in and check-out will be done firstly in an autonomous mode
- Intermediate cleaning will be organized in your absence
- minimum distance of 1 meter is to be maintained in case of meeting
- no handshake
- no help with luggage transport

Would you have any question about these procedures or want to be reassured before making a reservation? Do not hesitate to write to us at contact@dormiratoulouse.fr.